



Customer Training Checklist and FAQ

Thank you for registering for a Lydey Automation training seminar. This document will help you get the most out of your training sessions, and help us deliver a superior training experience.

What the Presenter will need (if training happens at your location):

In order to provide your attendees with the most immersive and engaging training session, we will need the following, provided by you (if we're doing your training at your location):

WiFi access to the Internet

Projector or Large Monitor

Drawing Board or Easel

Have your attendees bring their smartphones to the class!

At the end of each training module, attendees will answer questions and get a chance to compete against each other to see who can get the most answers to training-related questions the quickest. It's a great way to challenge your attendees and it's pretty fun as well.

When to expect us?

You can expect us to show up 20-30 minutes before your training session will begin. We'll need time to set up our gear and confirm connectivity to the internet, prior to inviting the attendees in.

What will attendees get?

In addition to the insightful training they get, they'll also receive a grid pad to take notes with, as well as a laminated reference card that will provide them a reference to use for common formulas and facts to use later on.

What if you need to reschedule or cancel?

Drop us a note at training@lydey.com and we can work with your salesperson to reschedule your training, or cancel your session outright.